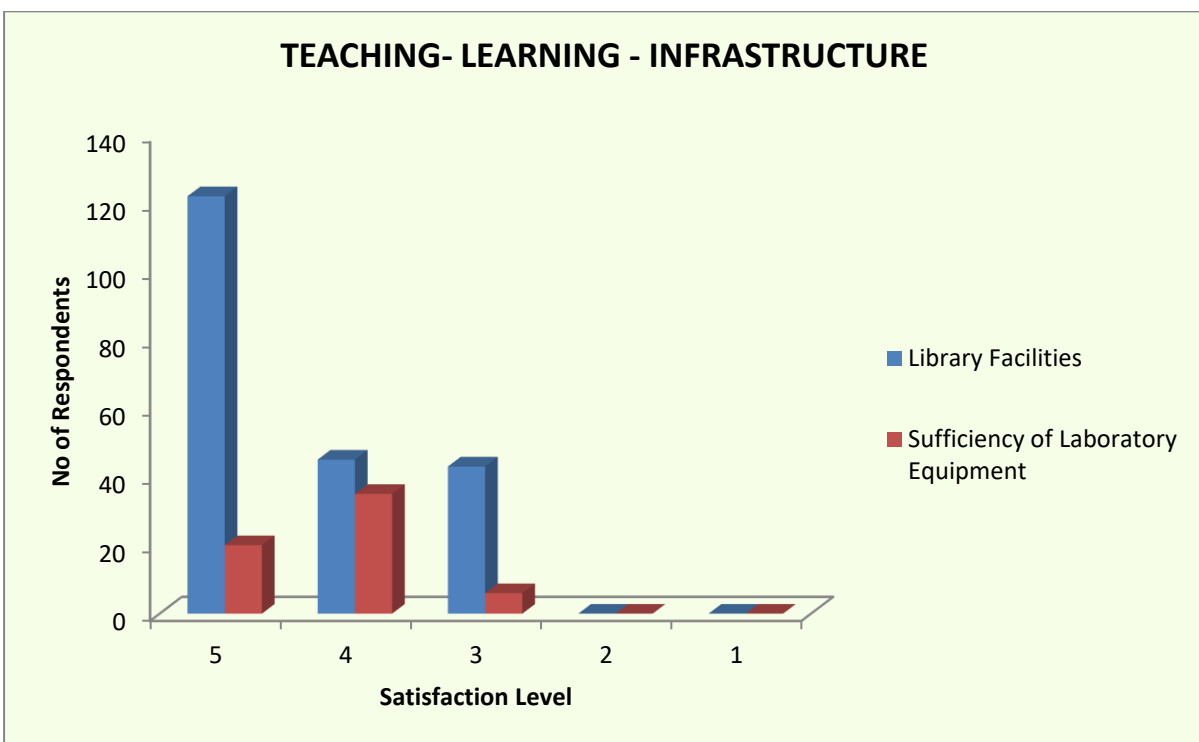
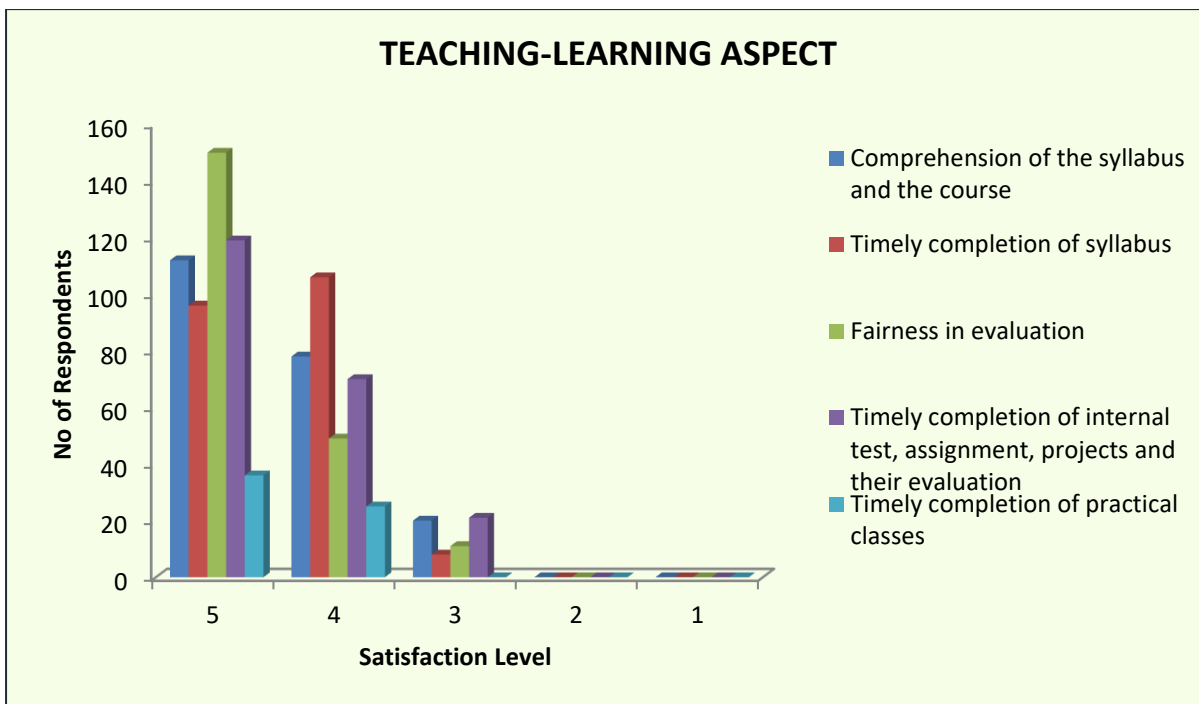




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## ANALYSIS OF STUDENT SATISFACTION SURVEY (2016-2017)

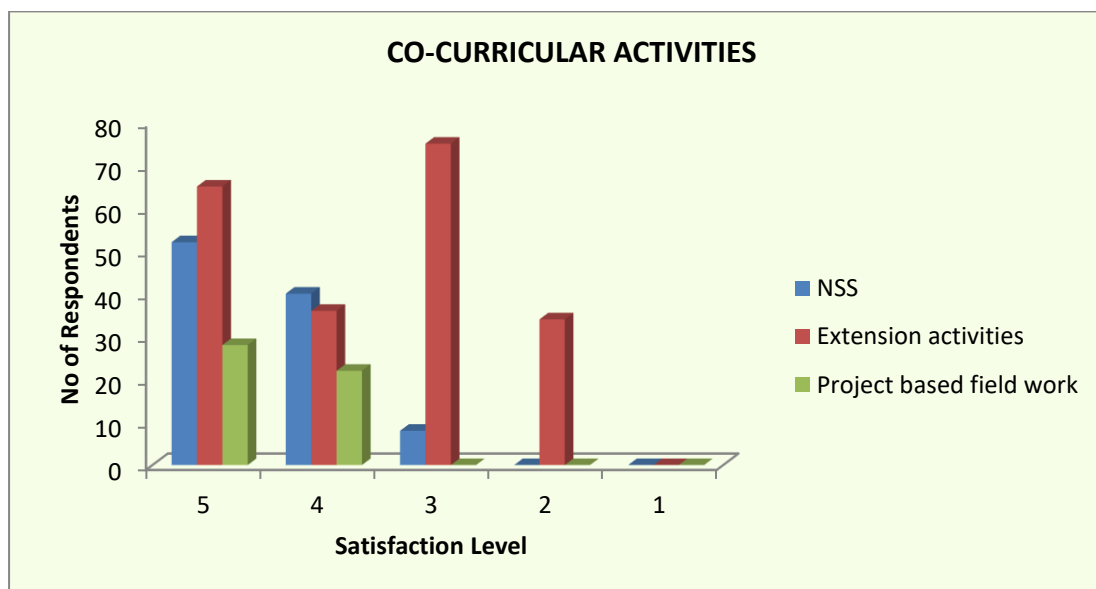
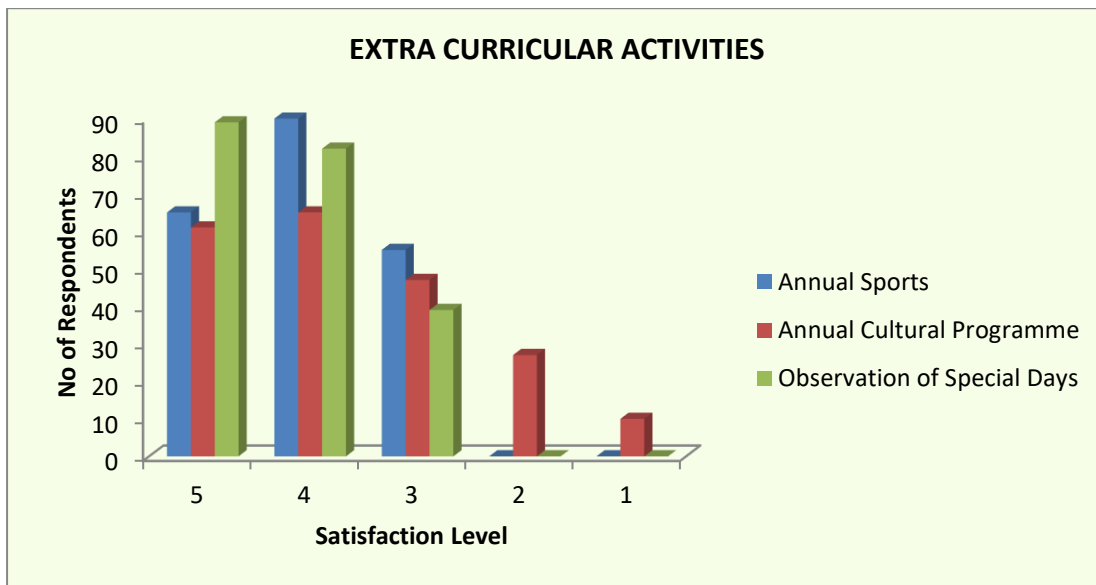
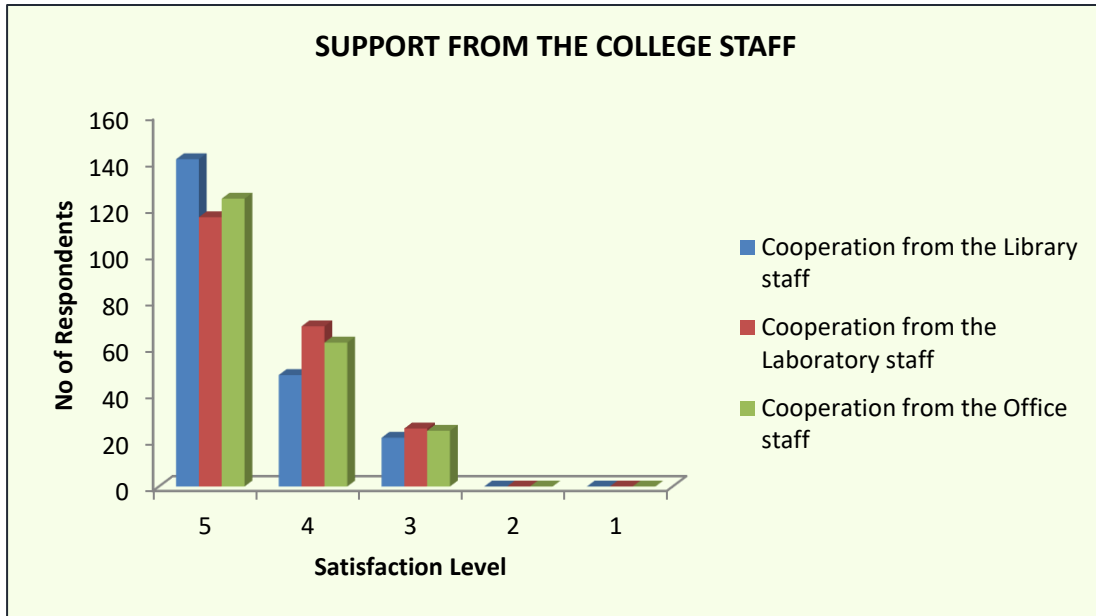




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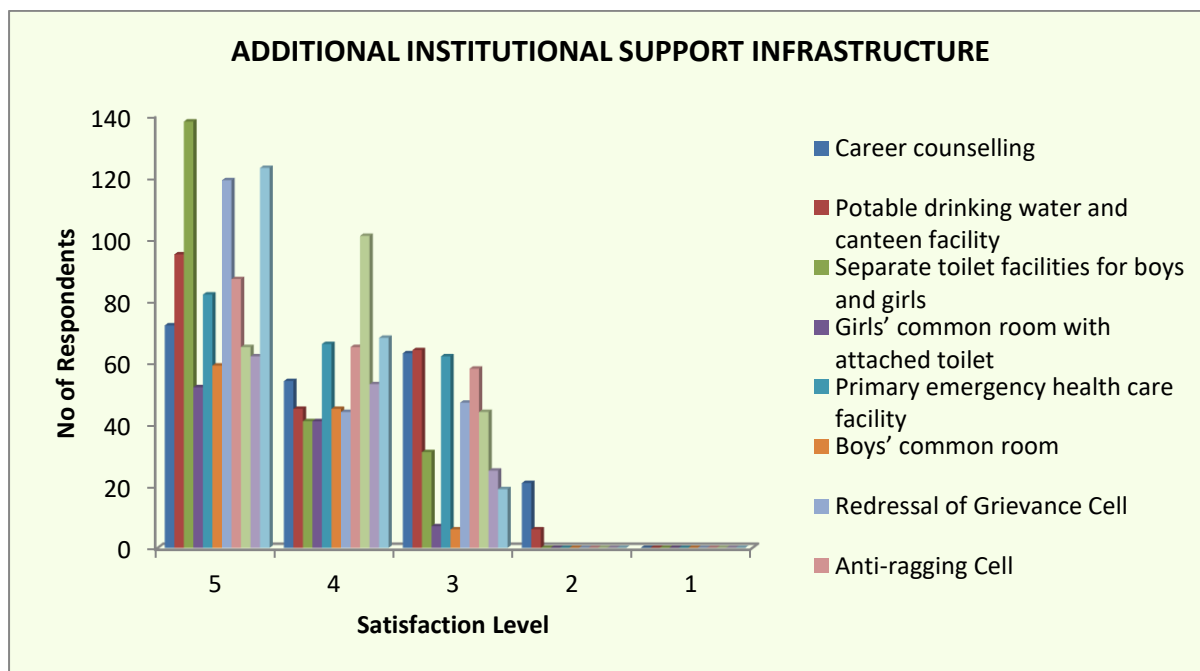




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Total 210 students were engaged in Student Satisfaction Survey (SSS). SSS responses were collected from the students manually. Structured questionnaire was designed to cover six aspects of overall development of the institution. The aspects covered are as follows: Teaching-learning quality, Teaching- learning infrastructure, Support from the staff members of the institution, Extracurricular activities, Co-curricular activities and Additional institutional support infrastructure. All questions were asked on 5-point rating scale consisting 5 as strongly satisfied and 1 as strongly dissatisfied. Responses from the students show that more than 80% students were strongly satisfied regarding the quality of teaching-learning aspects of the institution. Again, regarding the infrastructure of the teaching learning system more than 80% students felt that the library facilities were sufficiently good for their needs and almost 90% students agreed that the laboratory equipment were also sufficient for their academic purpose. More than 85% students felt that the support they received from the institutional staff members was very good. About 70% of the students surveyed strongly agreed about the way the college arranged observation of special days and annual sports. But almost half of the students are not fully satisfied with the regularity of the annual cultural programmes organized by the college. More than 90% students were satisfied with the NSS and field -based project work activities. On the other hand, less than 50% students were satisfied with the extension activities done by the college. In this case it should be mentioned here that due to remoteness of the college, the students are unable to participate in any other extension activities except attending classes. Regarding additional infrastructural support from the institution, students are very much satisfied except where career counselling is concerned.



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After analysing the SSS from the students, several meetings were held to discuss and analyse the responses given by them. The reasons and actions that should be taken regarding mitigating the dissatisfaction of the respondents was discussed threadbare and resolution was taken to improve the facilities and conditions as early as possible.

*Debasis Bandyopadhyay*

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